

Parents' Satisfaction Survey for distance education

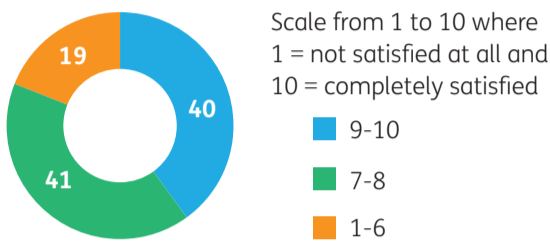
School Year 2019-2020

Percentage of parents who responded to the survey

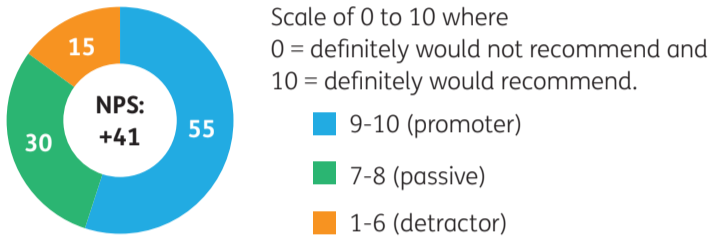
89%
Response Rate

Level of Satisfaction (distance learning)

Overall level of satisfaction (%)

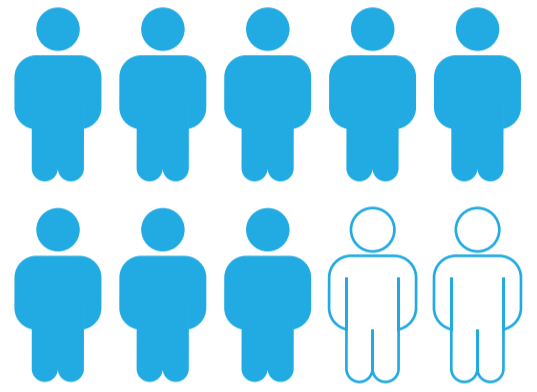


Intention to recommend (%)



8 in 10

parents are satisfied from distance learning



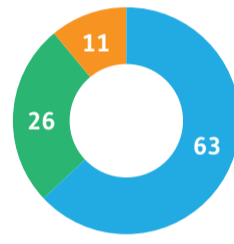
Speed of Response

Scale of 1 to 10, where 1 = not at all satisfied and 10 = completely satisfied.

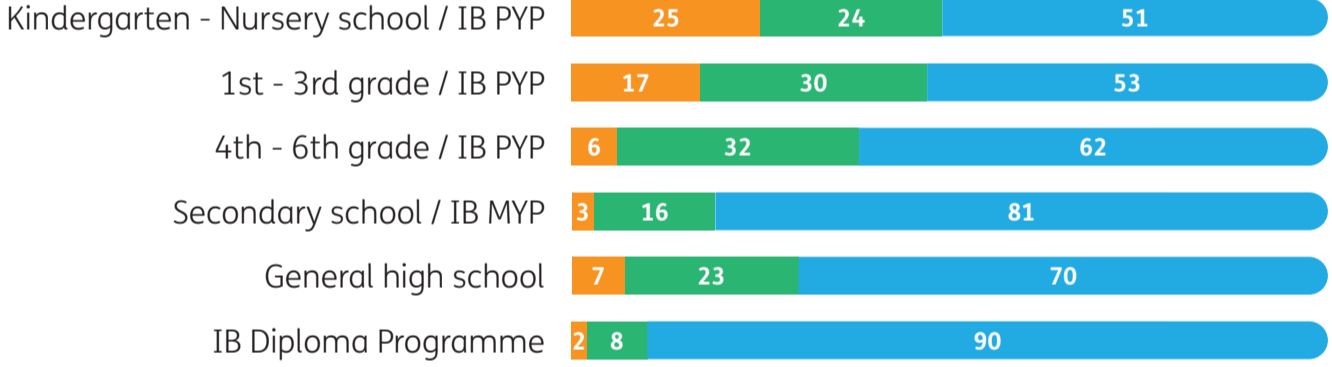
■ N/A (Don't know) ■ 1-6 (definitely not satisfied - probably not satisfied) ■ 7-8 (quite satisfied) ■ 9-10 (definitely satisfied)

Total

How quickly the school provided distance learning (%)



The speed of response by level (%)

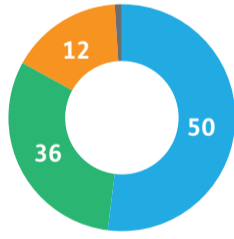


Evaluation of Educational Programme

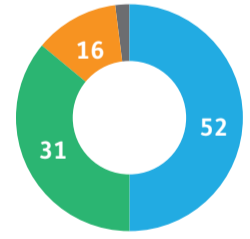
Scale of 1 to 10, where 1 = not at all satisfied and 10 = completely satisfied.

■ N/A (Don't know) ■ 1-6 (definitely not satisfied - probably not satisfied) ■ 7-8 (quite satisfied) ■ 9-10 (definitely satisfied)

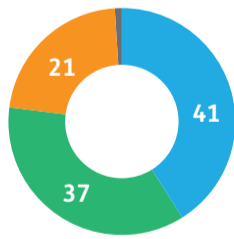
Teachers' approach to teaching and effectiveness during remote learning (%)



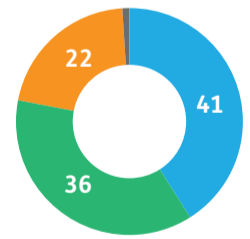
Sustaining communication between educators and teachers (%)



How comprehensive the programme was in terms of synchronous and asynchronous learning (%)



The duration of the video conferencing depending on the educational level of each pupil (%)



Communication

Scale of 1 to 10, where 1 = not at all satisfied and 10 = completely satisfied.

■ N/A (Don't know) ■ 1-6 (definitely not satisfied - probably not satisfied) ■ 7-8 (quite satisfied) ■ 9-10 (definitely satisfied)

The information you received as a parent about the measures and how the current situation has been handled in the last period - from the suspension of schools to the present (%)



The feedback you received as a parent regarding your child's engagement and performance in remote learning period (%)



Evaluation in terms of individual parameters

Scale of 1 to 10, where 1 = not at all satisfied and 10 = completely satisfied.

■ N/A (Don't know) ■ 1-6 (definitely not satisfied - probably not satisfied) ■ 7-8 (quite satisfied) ■ 9-10 (definitely satisfied)

The health and safety measures taken to protect everyone (students, administrative staff, teachers) in view of the reopening of the school and the return of pupils to class (%)



The number of pupils in teleconferences according to the educational level of each pupil (%)

